

## LUNAR NEW YEAR 2024 REWARDS REDEMPTION FOR S\$5,800 SPEND TIER (USING ALIPAY ONLY) Terms and Conditions

MBS Retail Management Company Pte Ltd (the “Organiser” or “MBSRM”) is the organiser of this promotion, as described below (“Promotion”).

### 1) Terms

The Terms and Conditions herein, together with any amendments as may be made from time to time, shall form a legal agreement between MBSRM and the participant. By participating in the Promotion, the participant agrees to accept these Terms and Conditions, as well as the Terms and Conditions of any gift, voucher, coupon, or any other item which the participant may redeem or receive in connection with this Promotion.

### 2) Promotion Period

The Promotion Period is from 5 February 2024, 11:00am until 29 February 2024, 10:00pm (“Promotion Period”), unless otherwise stated.

### 3) Eligibility and Participation

- (a) All Sands LifeStyle (“SL”) members who are in good standing (each, a “Member” and collectively, “Members”) and meet the requirements set out in these Terms and Conditions are eligible to participate in this Promotion.
- (b) To be a SL member, you must be eighteen (18) years of age or older. Registration may be done through Marina Bay Sands® mobile app, website (<https://www.marinabaysands.com/sands-lifestyle/sign-up.aspx>) or at any SL Counter in Marina Bay Sands.
- (c) During the Promotion Period, a participant may be eligible to receive certain rewards (“Rewards”), e.g., Resort Dollars, when they spend at the participating outlets (“Participating Outlets”) and meet the corresponding minimum spend tiers and applicable payment modes, as set out in the table below.

Table 1: Details of Promotion Tiers

Promotion Tiers	Daily Redemption Limits	
	Mon – Thu	Fri – Sun
<b>\$210 Resort Dollars</b> with a minimum spend of S\$5,800 (up to 3 same-day receipts) <b>using Alipay only</b>	30	35

- (d) Redemptions of the Rewards are subject to the daily redemption limits as stated in Table 1 above; and redemption limits per participant as follows:
  - One (1) redemption per day
  - A maximum of three (3) redemptions throughout the entire Promotion Period
- (e) The Participating Outlets can be found here: <https://www.marinabaysands.com/campaign/lunar-new-year/shopping.html>
- (f) The following transactions are not eligible for the purposes of calculating the minimum spend amounts for the various tiers of the Promotion:
  - i. transactions at ArtScience Museum™, AVENUE Lounge, Banyan Tree Spa, DBS Bank Ltd, Far East Exchange, Fatt Choi Hotpot, Hotel Gift Shop, Livewire by Singapore Pools,

- MARQUEE Nightclub, Origin + Bloom™, Renku Bar & Lounge, RISE® Restaurant, Sands Theatre®, Tong Dim™ Noodle Bar and The Shop at ArtScience Museum;
- ii. transactions at retailers or outlets not listed on the website here:  
<https://www.marinabaysands.com/campaign/lunar-new-year/shopping.html>
  - iii. casino and hotel room transactions; and
  - iv. bill payments, instalment plan payments, deposits, voucher and / or gift certificate purchases, online purchases and any top-ups of any prepaid cards or accounts;
- (g) Rewards are to be redeemed at the Retail Concierge Counter at The Shoppes at Marina Bay Sands on
- i. Level 1 near Black Tap Craft Burgers & Beer or
  - ii. Level 1 near Sands Expo® and Convention Centre or
  - iii. Level B2 near Rasapura Masters.
- (h) A participant must furnish the following at the Retail Concierge Counter, to redeem the rewards:
- i. Valid original receipt(s).
  - ii. Sands LifeStyle membership card. If the participant is not an SL member, they may sign up on the spot to qualify.
  - iii. Present their Alipay transaction through their Alipay app. Screenshots are not accepted.
- (i) The Rewards may only be redeemed on the date of the relevant receipt(s) utilised for redemption. Receipts not utilised for redemption on the day of purchase cannot be used for redemption at a later date.
- (j) Resort Dollars are non-transferrable, non-exchangeable, non-cashable and redemptions of Reward available in limited quantities. Resort Dollars may not be sold or used for any commercial purpose, including but not limited to any use for which the customer would be entitled to collect fees or receive any remuneration. Resort Dollars are valid for a period of 12 months upon redemption and will not be replaced upon expiry.
- (k) All Resort Dollars will be credited into the respective SL members' accounts within 48 hours of successful redemption, or such other time as MBS may determine in its sole discretion. Resort Dollars will not be retroactively credited for members who do not meet the Terms and Conditions of the Promotion at the time of purchase.
- (l) Terms and Conditions of the Rewards membership programme and use of Resort Dollars shall apply and can be found here: <https://www.marinabaysands.com/sands-lifestyle/terms-and-conditions.html>
- (m) Receipt(s) used for this Promotion may not be reused for other promotions organised by MBSRM or its affiliates. Original receipt(s) must be presented to redeem the Rewards. Copies will not be accepted.
- (n) Goods or services purchased through the redemption of a voucher issued pursuant to this Promotion may not be refunded for cash at any of the participating outlets.
- (o) A participant is not eligible to redeem the Rewards in the Promotion if:
- i. The participant is an employee of a tenant at The Shoppes at Marina Bay Sands.
  - ii. The participant is below 18 years of age.
- (p) If participant does not meet the requirements set out in these Terms and Conditions but participates in this Promotion, MBSRM reserves the right to disqualify the participant's participation as well as seek the return of the Rewards. MBSRM further reserves the right to disqualify the participant if they have cheated, tampered with, or attempted to tamper with the entry process, or manipulated or attempted to manipulate the operation of this Promotion, or

their conduct is in breach of these Terms and Conditions including providing false information (such as fake personas, identifications, or photos) or deliberately withholding information.

- (q) MBSRM reserves the right to disqualify any participant who does not meet the Terms and Conditions of the Promotion. These include entries submitted with invalid or incomplete or incorrect information. Neither MBSRM, Marina Bay Sands Pte Ltd (“**MBS**”), their parent, related or affiliated companies (including without limitation Las Vegas Sands Corporation in the U.S. or any of its related companies such as Venetian Macau Limited in Macau), affiliates, directors, officers, employees or agents (the “**MBSRM Parties**”) shall be responsible for the loss of opportunity to participate if for any reason whatsoever a participant is unable to comply with the Terms and Conditions of this Promotion.

#### 4) Publicity and Intellectual Property

- (i) By participating in this Promotion, participant agrees to MBSRM or any of its related companies including but not limited to MBS in Singapore, Las Vegas Sands Corporation in the U.S. (collectively, the “**Company**”), the Company’s agents and third party service providers and governmental and regulatory authorities (whether located in Singapore or elsewhere) (collectively, the “**Parties**”) to collect, use, store, disclose to the Parties, and/or broadcast via any corporate and public media platforms in any jurisdiction (“**Use**”) participant’s personal data as collected by MBSRM from time to time (the “**Data**”) for the purposes of:
- a) processing and administering matters relating to this Promotion, customer service matters (e.g. contacting participant for surveys, conducting data profiling and data analytics to better understand participant’s preferences to improve MBSRM’s services, etc.), or any purposes as set out in the prevailing MBSRM privacy policy at <http://www.marinabaysands.com/policy.html>, and the Company’s legal, operational and business needs;
  - b) complying with the Company’s internal policies, any applicable law/regulation and request/direction of any applicable authorities of any relevant jurisdiction that is binding on the Company; and
  - c) marketing and advertising the Company’s business within and outside of Singapore. For this purpose, participant grants MBSRM a licence to Use participant’s personal data, including participant’s images and likeness, and waive all claims for payment for such Use.
- (ii) Participant may withdraw their consent to the above processing or access or correct their personal data by following the instructions as set out in <https://www.marinabaysands.com/data-protection-office.html>. Please note that MBSRM may be unable to administer the Promotion without participant’s consent to the above.

#### 5) MBSRM Liability

- (i) MBSRM will not be responsible for (i) electronic transmission errors or delays resulting in participant’s inability to participate or other loss, (ii) theft or destruction of or unauthorised access to or unauthorised alterations of materials, or technical, hardware, software failures of any kind, (iii) lost or unavailable connections, or delayed computer transmissions, whether caused by MBSRM, users, or by any of the equipment or programming associated with or utilised in this Promotion or by any technical or human error which may occur in the processing of submissions which may limit, restrict, or prevent participant’s ability to participate in this Promotion, or (d) any loss of opportunity to participate in this Promotion for any reason whatsoever.
- (ii) MBSRM shall not be held liable for (i) any delay in performing or partial or total failure to perform any of its obligations to the participants under these Terms and Conditions if such delay or failure is caused by circumstances beyond the reasonable control of MBSRM, or (ii) its affiliates, authorised dealers/distributors, agents, including without limitation delays, changes, disruptions, cancellations, diversions or substitutions howsoever caused including without

limitation as a result of war, terrorist action or threatened terrorist action, strikes, hostilities, civil commotions, accidents, fire, flood or natural catastrophes. MBSRM shall not be obliged to give any reason or enter into any correspondence with any persons on any matter concerning this Promotion.

- (iii) Participant shall release and hold harmless MBSRM and its affiliates, advertising and promotion agencies, representatives, agents, successors, assigns, employees, officers, and directors from any liability, illness, injury, death, loss, litigation, claim, or damage that may occur, directly or indirectly, whether caused by negligence or not, from: (i) participant's participation in the Promotion, and/or (ii) participant's acceptance, possession, use, or misuse of any prize or any portion thereof.
- (iv) MBSRM assumes no liability or responsibility for the acts or omissions of the Participating Outlets. Any disputes in connection with the goods and services provided by the Participation Outlets are to be resolved directly between the participant and the relevant outlet.

## **6) Modification to the Rules**

- (i) MBSRM reserves all rights in relation to this Promotion, including but not limited to:
  - a) the right to revise, alter or delete any Terms and Conditions in these Terms and Conditions at any time without prior notice; and
  - b) the right to postpone, temporarily halt, or terminate this Promotion, or adjust the structure, type and distribution of this Promotion including prizes, at its sole and absolute discretion.
- (ii) MBSRM has the right to final interpretation of these Terms and Conditions.