

## **MARINA BAY SANDS® GIFT AND ROOM STAY CERTIFICATES FACT SHEET**

The Marina Bay Sands Gift and Room Stay Certificates make ideal gifts for friends, relatives and loved ones for any occasion from weddings to birthdays. They can also be purchased by companies wanting to reward their employees with an extra special gift, or as corporate incentives for valuable clients.

The Marina Bay Sands Gift Certificates are valid for use at more than 200 participating stores and restaurants across the Marina Bay Sands complex, including the Celebrity Chef Restaurants, the Sands SkyPark®, Banyan Tree Fitness Club & Spa, Theatres, Sampan Ride and ArtScience Museum.

The Room Stay Certificates are valid for a one night stay at the prestigious Marina Bay Sands Hotel, Singapore.

The purchase and use of all Marina Bay Sands (MBS) Gift and Room Stay Certificates are governed by the terms and conditions stated below:

### **TERMS AND CONDITIONS**

#### Terms Governing the Marina Bay Sands Gift Certificates ("Gift Certificates")

1. Gift Certificates can only be redeemed at the outlets participating in this promotion at the date of redemption. The list of participating outlets may be altered or amended at any time without further notice, a link for which can be found in <http://www.marinabaysands.com/shopping/highlights-promotions/gift-certificates.html>
2. Gift Certificates are available for purchase in the following denominations: \$20, \$50 and \$100. The Gift Certificates cannot be bought using Destination Dollars or Sands Dollars.
3. The minimum Gift Certificate purchase is \$20.
4. The entire value of any Gift Certificate must be used in a single transaction: no refund will be given for any unused portion. If the user wishes to purchase item(s) of a value greater than the Certificate, he may use the Gift Certificate as part payment and pay the remainder with another form of payment.
5. Gift Certificates cannot be used on past purchases and cannot be used to purchase other Gift Certificates.
6. Where Gift Certificates are sought to be redeemed against tickets (e.g. at the Theatre), advance booking is required, and tickets are subject to availability.

#### Terms Governing the Marina Bay Sands Room Stay Certificates ("Room Stay Certificates")

7. Room Stay Certificates are available for purchase in the following categories:  
\$780nett (Deluxe Sky/Harbour View Room) and \$1060nett (Orchid Suite).
8. A Room Stay Certificate may only be redeemed at the Marina Bay Sands Hotel, Singapore for one (1) night's stay in any of stated room categories for two guests (breakfast is included for Orchid Suite only). One night's stay fully redeems the value of the Room Stay Certificate.
9. All room reservations must be done at least 21 days before arrival date, subject to hotel availability.
10. Room Stay Certificates may be used for consecutive night stays, however one Room Stay Certificate must be used separately for each night of stay and all bookings are subject to availability.
11. To redeem the Room Stay Certificate, the user must inform the Hotel at the time of reservation that a Certificate is being used for payment.
12. The user must quote the code printed on the Certificate when making a reservation and must present the original at check-in. Failure to present the original certificate will render the user liable for the prevailing room rate. (*Reservations hotline 6688-8868*).
13. **Gift Certificates and Room Stay Certificates cannot be used for hotel room stay during blackout periods. Blackout periods are determined by MBS and are subject to change at MBS' sole discretion. The blackout periods include, without limitation: National Day, New Year's Eve, Chinese New Year period, F1 period.**
14. The user is liable for all incidental charges above the room rate.

#### Terms applicable to both Gift Certificates and Room Stay Certificates

15. All Gift and Room Stay Certificate redemptions on Hotel and Box Office ticket booking are subject to availability.
16. Gift and Room Stay Certificates shall not be used for any promotional, marketing and/or incentive purposes without the prior written permission of Marina Bay Sands. To obtain permission, a request with the completed **Order Form** must be sent to the [gift.vouchers@MarinaBaySands.com](mailto:gift.vouchers@MarinaBaySands.com)

17. Purchase of certificates above the value of \$2,000 can only be made with MBS' prior consent. MBS reserves the right to refuse payment if such approval has not been granted.
18. Marina Bay Sands retains an absolute discretion to decline permission referred to in paragraph 14 without reason. Once approved, certificates sold to an approved corporate entity are non-transferable to another corporate entity.
19. Gift and Room Stay Certificates shall not be resold under any circumstances.
20. Any Gift or Room Stay Certificates which are lost or stolen or subject to unauthorized use will not be replaced. Photocopies and, any certificate with questionable authenticity, will not be accepted.
21. Destination Dollars and Sands Dollars cannot be earned through the purchase of Gift Certificates or Room Stay Certificates.
22. All Gift Certificate and Room Stay certificate redemptions are non-refundable and cannot be redeemed for cash. Gift and Room Stay Certificates are valid for 12 months from the date of issue. There shall be no extension to the validity date and Certificates not redeemed within 12 months shall expire without refund.
23. In order to purchase Gift and/or Room Stay Certificate above the value of S\$2,000, the Gift and Room Stay Certificate Order Form shall be duly completed. Once returned to MBS, the Order Form shall constitute an irrevocable offer from the purchaser, which may be accepted by MBS through issuing the relevant Certificates.
24. Any dispute arising from or in connection with the purchase and usage of Gift and/or Room Stay Certificates shall be determined by MBS. Any decision made by MBS shall be final and binding in respect of any such dispute and the purchaser and/or user shall not commence any legal or other proceedings in any court or tribunal in any jurisdiction in respect of any such dispute.
25. Notwithstanding 23 above, Marina Bay Sands Pte Ltd makes no representations, warranties or conditions of any kind, express or implied, with respect to the Certificates, and shall have no liability for any losses (direct or indirect) arising out of in or any way connected with the purchase or use of the Certificates.
26. These terms and conditions may be altered or amended, or the use of Certificates terminated or suspended without further notice at the sole discretion of MBS.

#### **Methods of Payment**

##### Local company cheque

The cheque should be made payable to "Marina Bay Sands Pte Ltd" and mailed to:

Accounts Receivable  
Finance Non-gaming  
Marina Bay Sands Pte Ltd  
10 Bayfront Avenue, Singapore 018956

##### Wire Transfer/Interbank Transfer/Telegraphic Transfer

Please notify us at [gift.vouchers@marinabaysands.com](mailto:gift.vouchers@marinabaysands.com) before initiating any interbank transfers. Kindly also indicate our tax invoice number and date in this notification.

Please pay to:

Name of Account: Marina Bay Sands Pte Ltd  
Account Number: 003-909346-2  
Bank Name: DBS Bank Ltd  
Bank Address: 12 Marina Boulevard, Level 3, Marina Bay Financial Centre Tower 3, Singapore 018982  
Swift Code: DBSSGSGG  
Reference: Please ensure to indicate the Company Name, Account Number and Invoice Number on Payment Advice

#### **Collection of Gift and Room Stay Certificates**

##### Gift and Room Stay Certificate Collection:

2 Bayfront Avenue, B1-56B Mall Management Office, The Shoppes at Marina Bay Sands, Singapore 018972. Mall Management office is open from Monday-Friday (exclude public holiday): 9am to 6pm.

##### Via courier to a nominated address:

Courier charges apply and must be borne by the buyer. We will advise courier charges upon receipt of the nominated address. Please inform us in advance if you wish to have the Gift and Room Stay Certificates couriered.

Please note it is the purchaser's responsibility to arrange for collection of the Certificates, and any Certificates which are not collected and subsequently expire or are unable to be used shall not be refunded or replaced.