

For room reservations, please call +65 6688 8897 (8am - 10pm).

For general enquiries, please call +65 6688 8868 (24 hours).

TERMS & CONDITIONS – ‘ADVANCE PURCHASE’ HOTEL OFFER

By proceeding with the reservation you accept and agree with Marina Bay Sands Pte Ltd (the Hotel) that the reservation (details of which are set out above), if accepted by us, shall be on the terms and conditions as follows:

Rates and Deposit

- The rates quoted are based on your period of stay. Rates are subject to change as a result of changes in your arrival and/or departure dates.
- Rates quoted are in Singapore Dollars.
- Rate is for 1 or 2 adults only.
- Rates do not include any applicable prevailing government taxes at time of occupancy. The Rates are subject to 10% Service Charge and prevailing Goods and Services Tax.
- The maximum number of guests per room is either 2 adults + 2 children (below 12 years old), or 3 adults. A fee of S\$175++ will be charged for each additional adult guest in any suite. For your convenience, all suites are equipped with an extra rollaway or pull-out sofa bed when an additional adult is occupying the room. Children who are 12 or younger sleep for free in the existing bedding of a room shared with a paying adult. Fees may apply should a rollaway bed be required. Rollaway beds cannot be added in rooms with twin beds.
- A cash deposit of SGD 200 for each night of stay or a valid credit card is required upon check-in for incidentals in addition to full payment of room and tax.
- In the event you complete a booking based on a rate that has been incorrectly posted, the Hotel reserves the right to correct the rate or cancel the reservation at its discretion, and will contact you directly in order to do so.

Eligible Age for Check-in

- You must be at least 18 years of age to check-in and register for a room.

Check-in and Check -out Timings

- Check-in time is from 3:00pm onwards and check-out time is by 11:00am.
- A valid government issued identification or passport is required at check-in.

Early Arrival and Late Departure

- Should you arrive at the hotel prior to the normal check-in time, you are advised to approach the Hotel's Guest Services Desk for assistance in storing your luggage until check-in is available. If arriving early, you are also advised to consider making a reservation for the evening prior to your arrival.
- Late check-outs are available on request subject to room availability and occupancy level.

- Please check with the Hotel's Front Desk at least 24 hours prior to your departure on availability of late check-out. A half-day room charge may be incurred for late check-out between 12pm to 6pm and a full day room charge may be incurred for late check-out after 6pm.

Credit Card Information

- A valid credit card is required to secure your reservation.
- Upon reservation, credit card will be charged for the amount indicated on the booking confirmation page and email.
- The Hotel accepts Visa, MasterCard, American Express, and JCB credit cards. Debit Cards are not accepted. China Union Pay is also accepted.
- With effect from **15 January 2015**, Diners Club credit cards will no longer be accepted for Hotel and other ancillary services as a mode of payment.
- Exchange rates are applicable at time of reservation, but are subject to currency fluctuations and billing will be at the prevailing exchange rate upon completion of your stay.

Cancellation Policy

- Reservations made over 31 Dec 2016, 1-4 Jan 2017, 8-10 Aug 2017, 12-20 Sep 2017, 28-31 Dec 2017 and 1-4 Jan 2018 require full pre-payment and are non-cancellable, non-amendable and non-refundable. The entire period of your stay, inclusive of nights before and after the dates listed above, will be charged to your credit card upon reservation.
- Early booking privilege offer discount of 10% is applicable for Orchid Suite, Bay Suite, Sands Suite, Marina Suite and Straits Suite on prevailing Flexible Rate, fully pre-paid upon booking, non-refundable, non-cancellable and non-amendable.

Group Reservations

- For reservations for groups of 10 rooms and above, please email the Hotel at groups@marinabaysands.com.

Sands Rewards LifeStyle Membership

- Sign-up for FREE Sands Rewards LifeStyle membership¹ to enjoy up to **50% savings** and more!
 - **Complimentary**² 1 ArtScience Museum ticket upon purchase of 1 standard ticket.
 - Up to **15% savings** on Banyan Tree Spa's body massages.
 - **Earn and redeem rewards** at over 175 dining and shopping outlets, hotel stays and more!

Child Breakfast Charge

- All rooms and suite rates do not include child breakfast charge. Child breakfast charge is applicable for any child between 6-12 years old. Breakfast for children 5 years and under is free. Child breakfast is chargeable to guest account at walk-in price upon consumption.

Further information

- No gatherings and parties of any nature are allowed. The hotel reserves the right to evict any additional occupants in the room.
- No prepared food from sources other than the Hotel's in-room dining services is permitted in the guest rooms.
- This reservation is not transferable. No name change is allowed.

General Provisions

- By proceeding with the reservation, you further agree and acknowledge that if the reservation is accepted by the Hotel, your stay subsequently shall be subject to the Hotel's standard terms and conditions of stay.
- The Hotel may, at its absolute discretion, cancel the reservation if the Hotel is of the opinion that the reservation information provided is falsified or incomplete.
- The Hotel shall be entitled to vary, amend and/or otherwise change these terms and conditions at any time without prior notice.
- You shall indemnify and hold the Hotel harmless in respect of any liability, loss, damage, cost and expense of any nature arising out of, and/or in connection with the acceptance of the reservation by the Hotel.
- The Hotel shall not be liable for any losses, damages, costs or expenses incurred by you as a result of any cancellation of the reservation by the Hotel.
- The reservation and the terms and conditions set out hereto shall be governed in accordance with the law of the Republic of Singapore.
- The Contracts (Rights of Third Parties) Act ((Cap. 53B) shall apply.

Additional Terms & Conditions for Advance Purchase Offer:

- Offer is not valid with any other hotel room packages.
- Offer is valid for Japanese and Korean guests only.
- Offer is valid for stays in a Deluxe Room or Premier Room only.
- Bookings must be made at least 180 days prior to arrival.
- Black-out dates may apply.
- Rates and room availability are subject to change.
- Offer is restricted to 9 or fewer rooms and is not valid for group bookings.
- The Marina Bay Sands management reserves all rights to amend the promotion without notice.
- This offer is Non-Commissionable to Travel Agents.
- Marina Bay Sands may change these terms or terminate this program without notice.
- In the event of any dispute, the decision of Marina Bay Sands Pte Ltd is final and binding.

¹Must be at least 21 year old to join Sands Rewards LifeStyle.

²Maximum of 2 standard tickets purchased per month. Offer cannot be used in conjunction with other promotions or offers. Other Terms & Conditions apply.